

# PPG Network Minutes

**Meeting:** PPG Network Meeting

**Date:** Thursday 28 January 2021

**Time:** 1.00pm – 2.00pm

**This meeting was a virtual held through Zoom video communications: 847 915 9356.**

## **Members Present:**

Norma Carr (NC) - Tickhill and Colliery Practice  
Chris James (CJ) - Helping Hands Hilltop Centre  
Steve Lyons (SL) - Great North Medical Centre  
Frank Knapton (FK) - Mexborough Health Centre  
Diana Foster (DF) - Carcroft and Woodlands Surgery  
Jon Finegold (JF) - The Burns Practice  
Georgina Newman (GN) - Great North Medical Centre  
Barbara Bell (BB) - The Burns Practice

## **Apologies:**

Sheila Bean (SB) - Village Group Practice

## **In Attendance:**

Emily Green (EG) - Business Support Officer, Healthwatch Doncaster  
Natalie Bowler-Smith (NBS) – Community Engagement Officer  
Akhlq Hanif (AH) - Digital and Data Analysis Officer, Healthwatch Doncaster – agenda item 4 only

	<b>Agenda Item</b>	<b>Notes</b>
1.	<b>Welcome Introductions Housekeeping</b>	NBS welcomed everyone to the meeting and introductions were made.
2.	<b>Apologies</b>	Sheila Bean (SB)
3.	<b>Minutes of the last meeting and matters arising.</b>	The PPG Network reviewed the minutes from the last meeting held on 17 December 2020 and agreed them as a true record.
4.	<b>Healthwatch Doncaster new website</b>	<p>Akhlq Hanif (AH) talked through Healthwatch Doncaster's new website template and functionalities. The new website went live on 25 January 2021.</p> <p>New features include:</p> <ul style="list-style-type: none"><li>- The feedback centre will be replaced by Care Opinion feature – all feedback will be moderated by Care Opinion.</li><li>- NHS Find a service has been included onto website for people to use to help signpost to new services.</li><li>- The content has been made inclusive by keeping it clear and concise.</li></ul> <p>The PPG Network gave positive feedback and there was a conversation around ensuring the correct dates are provided on website. AH to alter this where appropriate.</p>

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5.	<b>Primary Care Network update</b>	<p>NBS updated the PPG Network that since December's meeting she has had the opportunity to meet with a Primary Care Network North Locality Care Co-ordinator. They are keen to work together to build good relationships with their PPG's and patients. It was mentioned there will be three new Care Co-ordinators working for the North and once these are in post they will meet with NBS for further discussion. NBS to keep group updated.</p> <p>The PPG Network support this idea moving forward and thanked NBS.</p> <p>JF shared that he has contacted '4Doncaster' in December had no response.  <b>Action:</b> NBS to connect with the Lead for '4Doncaster'.</p> <p>The PPG Network expressed their thoughts and frustrations around their PCN's as they do not feel appreciated by their PCN's.  NBS gave reassurance that PPG's are appreciated, however we are currently in exceptionally challenging times and PCN's primary focus is the vaccination programme.</p>
6.	<b>COVID-19 Vaccination</b>	PPG Network members shared their concerns regarding GPs not communicating or keeping patients up to date with Covid-19 vaccine information.
7.	<b>Any other Business</b>	No any other business.
8.	<b>Close</b>	Meeting closed at 2.30pm.
9.	<b>Next Meeting</b>	Next meeting: Thursday 25 February 2021 1.00pm