

Health Ambassadors Action Points

Meeting: Health Ambassadors

Date: Monday 25 September 2017

Location: Trades Club, Frenchgate, Doncaster

Members Present: Dennis Atkin (DA) – Chair
Cath Fox (CF)
Andy Martin (AM)
Peter Nicholson (PN)
Julia Burnes (JB)
Brendan Fox (BF)

Apologies: Mary Jones (MJ)
Shell Arliss (MA)
Curtis Henry (CH)

In Attendance: Andrew Goodall (AG) – Chief Operating Officer, Healthwatch Doncaster
Emily Green (EG) – Business Support Officer, Healthwatch Doncaster
Jane Kelsall (JK) – BSL interpreter
Leanne Ross (LR) – BSL interpreter
Ellie Gordon (EGrd)– Lead Commissioner for Mental Health, Doncaster
NHS

	Agenda Item	Action	By
1	Welcome, Introductions and Housekeeping	DA welcomed everyone to the meeting and introductions were made.	
2	Apologies	Mary Jones (MJ) Shell Arliss (SA) Curtis Henry (CH)	
3	Minutes of the last meeting and matters arising	The actions notes of the last meeting were agreed as a true record. Matters arising: DA proposed additional documents to be sent out separately and not imbedded in minutes due to issues viewing them. CH – Conversation on attendance to be forwarded on to next meeting.	
4	3. Mental Health – evidence and feedback from Health Ambassadors ALL	CH to speak to all ambassadors and collect narrative stories on mental health.	CH

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4.	<p>Discussion with Ellie Gordon re: Commissioning mental health services in Doncaster</p>	<p>The Health Ambassadors identified the following issues relating to mental health:</p> <p>AM feels Veteran's mental health is not being met as most drop-in centres are closing across Doncaster and Barnsley. He has addressed this issue with GPs.</p> <p>The Health Ambassadors recognised that more GPs across Doncaster need more knowledge and understanding around mental health to provide patients with the correct help, information and medication.</p> <p>JB made the ambassadors aware that asylum seekers and refugees struggle with expressing their true feelings to mental health services due to accessing interpreters via phone calls.</p> <p>PN – Mental health within the deaf community is a high percentage. PN feels the deaf community have problems accessing services as the main source of communication is via phone. PN feels each service should provide a text number.</p> <p>Health Ambassadors thought it would be useful to have a mental health representative to come to all meetings.</p> <p>Future of mental health services – More community based, third sector and peer support.</p>	
	<p>Doncaster Place Plan</p>	<p>The Health Ambassadors believed they did not have full awareness and understanding about the place plan, to ask effective questions.</p> <p>Doncaster Place Plan to be discussed at the next meeting.</p> <p>EG to send out briefing on Place Plan.</p>	<p>EG</p>
	<p>AOB</p>	<p>PN informed the ambassadors that his funding contract with DMBC finishes on 31 December 2017. Peter addressed that this</p>	

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		<p>means he cannot continue to support the deaf community but is currently trying to source funding to continue his role as Doncaster Deaf Community's Link Worker. PN to distribute annual report.</p> <p>JB to send Dr's of the World document to EG.</p>	
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