

Healthwatch Doncaster - Minutes of Board Meeting

Wednesday 2ND March 2016

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Venue:	Healthwatch Doncaster Office, Conference Room
Members Present:	Stephen Shore (SS), Deborah Hilditch (DH), Andrew Bosmans (AB)
	Debbie Osborne (DO)
Apologies:	Michelle Shore Vic Holbrey, Sheila Barnes
In Attendance:	Philip Kerr (PK) Lead Healthwatch Development Officer and note taker,
	Paul Ritchie (PR) Contracts Manager

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	Agenda Item	Action	Ву
1	Welcome/Introductions/Housekeeping		
	SS welcomed everyone to the meeting. The meeting		
	was informed as to what to do in the event of an		
	emergency.		
2	Apologies		
	Michelle Shore Vic Holbrey, Sheila Barnes		
3	Declarations of interest		
	None		
4	Agree/sign off minutes of previous meeting		
	HWD Board meeting minutes of 28 th January 2016		
	signed off		
5	Matters arising/actions from previous meeting		
	SS is to make arrangements to meet with Arnold		
	Ntiege to establish his intentions and whether he	Contact Arnold Ntiege to arrange	SS
	wishes to be involved with the CIC.	meeting	
	Ss resolving some short term issues with CIC	CIC Application completion	SS
	application - Companies House are seeking		
	clarification anticipated to be resolved shortly.		
	All other a diama have been associated		
	All other actions have been completed.		
			AB
		Contact HWD patron to update on plans	AD
		for unveiling	
6	HWD Policios approval		
0	HWD Policies approval DH brought batch 2 of the policies and procedures		
	to the Board. These had been circulated and		
	commented on earlier. Board gave approval and		
	acceptance. Confirmation under disclosure Barring		
	Process that need to appoint a third party to		
	process applications - this is likely to be Age UK.		
	Whilst CIC responsibilities will be for 3 year renewal		
	of DBS clearance it is suggested that all new		
	applications are made portable which would allow		
	annual checking on line. DH also qualified a couple		
	of points with regards to outstanding policy work -		
	equal Opportunities policy would be recommended		
	for update every 2 years. Equality and Diversity		
	policy needs some extra work. It is envisaged		
	batches 3 and 4 will be circulated round the Board		
	satelles 5 and 1 mill be circulated round the Doard		

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	prior to the next meeting with a view to approval.		
	This would mean all policies and Procedures would		
	be in place for April 2016.policies after completion		
	of amendments made by DH.		
7	Transitions Planning Group Update		
	Ss led discussion. As mentioned previously the CIC		
	application had been delayed as there were certain		
	discussions around wordings. There was an issue		
	with the name as Healthwatch Doncaster had been		
	registered by a previous provider and this caused		
	some conflict around resolving the correct legal		
	name. SS had booked a telephone conference with		
	some Advisors to resolve.		
	Tupe questions had been resolved by the Board and		
	were due for submission to the carers Federation.		
	Pr to receive letter and agree guidelines and		
	timings of consultation.		
	Novation of contract to Healthwatch Doncaster -		
	there is a planned meeting with DMBC ON Friday 4		
	March. It is hoped some indication will be reached		
	on future funding and also on when due diligence		
	would commence		
	SS shared the board thoughts on a possible staff		
	structure this has to be costed appropriately.		
	PK confirmed Accountancy firms interviews		
	conclude next week with prospective IT providers concluded on 9 th March. Decisions to be		
0	communicated shortly after that		
8			
	AB confirmed financial report in order with no		
	issues. Confirmation that funds received from		
	Citizens Advice though would be showing in next		
-	months figures.		
9	Proposed Engagement Strategy DH/PK		
	Meeting held with Engagement Group and a clear		
	strategy proposed. This was facilitated by DH	Develop engagement strategy paper and	DH
	/SB/PK with SS in attendance - all agreed an	share with Group	
	excellent meeting with positive outputs :		
	1. Turn discussions into a paper		
	2. Quarterly Board member attendance at		
	meetings		
	3. Engagement Calendar with a delegated		
	budget		
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	Strategy. Opportunities identified and consolidated	Papers to CCG	DH/PK
	into engagement strategy paper as above		
	CCG requested a paper to give a summary of what		
	Healthwatch Doncaster could achieve and where		
	the touch points exist for partnership working.		
	PK also offered something similar for the NHS		
	Complaints Advocacy work		
1	HWE Committee update SS/PK		
1	SS/PK attendeed meeting in York on 25 th Feb.		
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	briefed on the next year. There are to be changed	
	briefed on the next year. There are to be changes	
	in operation as now under Care Quality Commission	
	umbrella. Main drive is to support the network	
1	Procurement exercise	
2	PK confirmed that interviews for the Accountancy	
_	Tender are due to be completed on 7 March. There	
	were 5 tenders and 3 were shortlisted.	
	The IT/ Phones/ printing tender attracted 6 bids	
	and 4 were shortlisted for presentations on 9	
	March-all tenders are being evaluated on quality	
	60%/cost 40% and fall within the procurement	
	levels applicable	
1	Future Opportunities	
3	PK been made aware that an amount of money has	
	been allocated to the Working Together programme	
	and will be available to Healthwatch Doncaster -	
	Healthwatch Sheffield are to be the fund holders on	
	behalf of the south Yorkshire Healthwatches and	
	once receipt is confirmed work will begin to	
	distribute appropriately.	
	DRI currently spend a significant amount on their	
	inpatient survey and it may be an opportunity to	
	work with them on this area.	
	work with them on this area.	
1	Support Team Update - Philip Kerr	
4		
	confirmed that PLACE Assessments are due to be	
	carried out on 7 April at Doncaster Royal Infirmary	
	and Care Home work commences shortly with a	
	meeting with DMBC Quality Assurance Officers	
	planned on 15 March - a briefing for Volunteers to	
	be held on 8 th March in advance.	
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5	DO advised had met with a young person who	
	wishes to commence with Young Healthwatch. DO	
	happy to lead on this project. Requested	
	confirmation of expenses for young people. PK	
	agreed not an issue as Volunteer expenses budget	
	available	
	Also some movement around Personal Health	
	Budgets and the need to be aware of changes in	
	this area	
	Date, time, venue of next meeting	
6	5	
	Conference Room, 11am	
	Board meeting - Thursday 31 st March 2016, 1.30pm,	
	HWD Conference Room,	